Red Cross - Migration Support Programs

ቀይሕ መስቀል: ፕሮግራም ደገፍ ስደተኛታት

FDV Application Guide

ኣብ ስድራ ቤት ናይ ዝፍጸም ዘቤታዊ ዓመጽ መመልከቲ መምርሒ

1. Before applying, please ensure you are using Google Chrome and have read the information provided about what you will need to ask for support.

   ቅድሚ ምምልካትኩም: በጃኹም ጉግል ክሮም ትጥቀሙ ከም ዘለኹም: ከምኡ ድማ ደገፍ ንምሕታት ዘድልይኹም ነገራት ንምፍላጥ ዝሕግዝ ሓበሬታ ከም ዘንበብኩም ኣረጋግጹ፡፡

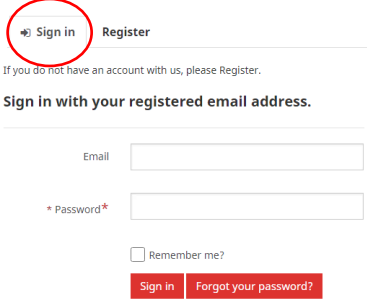 | | |
   |---|---|
   | + Is this program able to support me? | + እዚ ፕሮግራም'ዚ ኺድግፍኒ ይኽእል ድዩ? |
   | + What sort of support can I get? | + እንታይ ዓይነት ደገፍ'የ ኽረክብ ዝኽእል? |
   | + What documents do I need to provide? | + እንታይ ሰነዳት እየ ኸቕርብ ዘሎኒ? |

   APPLY NOW   ሕጂ ኣመልክቱ

2. i.
   If you have previously completed any application for a Red Cross Emergency Relief Program, please click "Sign In" and use your previous log in details.
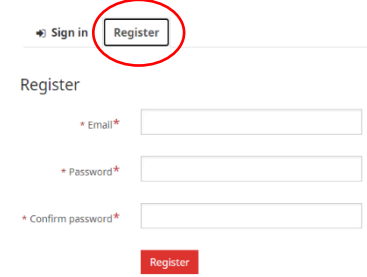
   ሀ- ኣቐዲምኩም ካብ ናይ ቀይሕ መስቀል ፕሮግራም ህጹጽ ረድኤት ሓገዝ ንምርካብ ኣመልኪትኩም እንተድኣ ነይርኩም: በጃኹም ኣብታ 'ሳይን ኢን' እትብል ጠውቑ እሞ ነቲ ናይ ቀደም መመዝገቢ ዝርዝራትኩም ተጠቐሙሉ፡፡

   If you have forgotten your password, please select "Forgot your password?" to reset it.
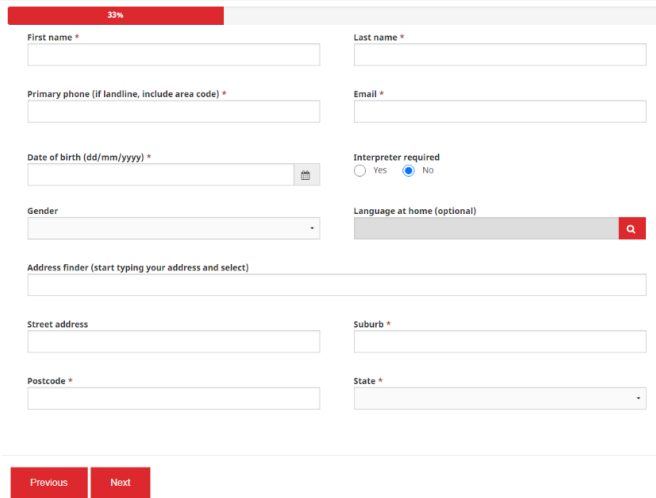   *ፓስዎርድ እንተተረሲዑ: እንደገና ምእንቲ ኽትመልስዎ በጃኹም 'ፓስዎርድኻ/ኺ ረሲዕካ/ ኪ ' ዘብል ምረጹ፡፡*

   ii.
   If you are new to the portal, please click "Register" button, to register your email address and select a password to set up your log-in.

   ለ - ናይ መጀመሪያ ግዜኹም እንተኾይኑ: ኣድራሻ ኢመይልኩም ንምምዝጋብን መእተዊ ፓስዎርድ ንምምስራትን: በጃኹም ኣብታ 'ሪጂስተር' እትብል ጠውቑ፡፡

3. Complete the first page with your personal information such as name, phone number, email, date of birth, gender, preferred language and complete address.

   ነቲ ቐዳማይ ገጽ ብኽም ስም: ቁጽሪ ተሌፎን: ኢመይል: ዕለተ ልደት: ጾታ: ትመርጽዎ ቋንቋ ከምኡ'ውን ምሉእ ኣድራሻ ዝኣመሰለ ውልቃዊ ሓበሬታኹም ጌርኩም ምልእዎ፡፡

Please provide the best phone number to contact you on, should we need to call you to discuss your application.

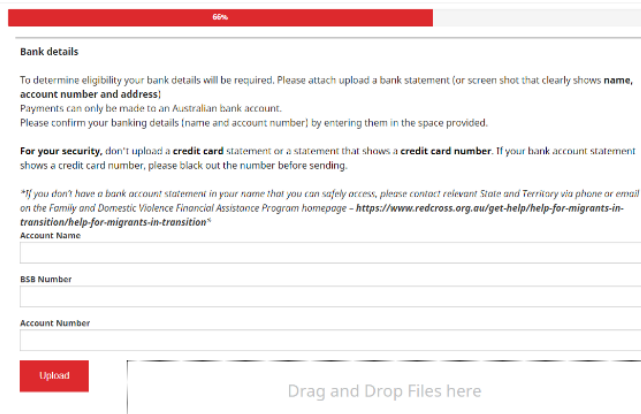*ብዛዕባ ዘመልከትኩሙሉ ጉዳይ ምሳኹም ክንዘራረበሉ ምስ እንደሊ፣ ብቐሊሉ መታን ክንረኽበኩም፣ በዳኹም እታ ቀንዲ ቁጽሪ ተለፎንኩም ኣመዝግቡ።*

You must complete each of the fields with an asterisk (*) to continue.

ንምቅጻል፣ ነፍሲ ወከፍ (*) ምልክት ዘለዎ ክትመልእዎ ናይ ግድን እዩ።

Then click **NEXT**.
ቀጺልኩም '**ነክስት**' ዝብል ጠውቑ።

4. Fill in your bank details as shown on the account of the statement you are uploading.

   ናይ ባንክ ዝርዝር ሓበሬታ፣ ልክዕ ከምቲ ኣብቲ ከተተሓሕዝዎ ዘለኩም ናይ ባንክ ጸብጸባትኩም ሰፊሩ ዘሎ ጌርኩም ምልእዎ።

Ensure the name on your statement matches the name used in your application (see Step Three).

ኣብ ናይ ባንክ ጸብጻባትኩም ሰፊሩ ዘሎ ስምኩም ምስቲ ኣብ ምምልካት ዝተጠቐምኩሙሉ ስም ምዝማዱ ከተረጋግጹ ኣለኩም (ቁጽሪ ሰለስተ ርአ)።

Then click **UPLOAD** to add a copy of bank statement document from your device.

ደሓር ትጥቀሙላ ካብ ዘለኹም ኮምፕዩተር ወይ ላፕቶፕ፣ ቅዳሕ ናይ ባንክ ዝርዝር ሓበሬታ ንምጽዓን '**ኣፕሎድ**' ዝብል ጠውቑ።

You may upload an unedited screenshot of your bank account information - this MUST include your Name, BSB, and Account number)

ዘይተመዓራረየ ስክሪን ሾት (ስእሊ) ናይ ባንክ ሕሳብኩም ክትጽዕኑ ትኽእሉ ኢኹም - እዚ ግና ስምኩም፡ ቢ.ኤስ.ቢን ቁጽሪ ሕሳብኩምን ዘጠቓልል ክኸውን ኣለዎ።

*If you are experiencing technical issues with uploading a document, you can send your files to Nat_FDV_Pilot@redcross.org.au
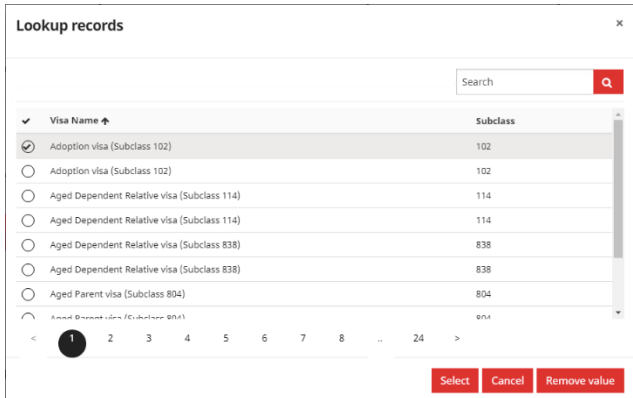
ዶኩመንታት ንምጽዓን ቴክኒካዊ ጸገማት የጋጥመኩም እንተሎ፡ ፋይላትኩም ናብዚ ዝስዕብ ናይ ኢመይል ኣድራሻ ክትሰድዎ ትኽእሉ ኢኹም፡ Nat_FDV_Pilot@redcross.org.au

5. Please provide evidence of your TEMPORARY visa status.

በጃኹም ንኹነታት ግዚያዊ ቪዛኹም ዘረጋግጽ መርትዖ ኣቕርቡ።

Select 'Visa Type' by clicking the red question mark 🔍

ነታ ቀያሕ ናይ ምልክት ሕቶ ብምጥዋቕ 'ዓይነት ቪዛ' ምረጹ።

Scroll through the options or use the search bar to find and **tick** the relevant visa that applies to you.

ነቲ ዘሎ ኣማራጺታት ዳህስስዎ፡ ወይ ድማ ንዓኹም ዝምልከት ቪዛ ረኺብኩም **ንምምራጽ** ነቲ መናደዪ ኣገባብ ተጠቐ ሙ።

If you are unsure or cannot confirm your current visa status/are undocumented, please select "uncertain".

ርግጸኛታት እንተ ዘይኬንኩም ወይ ነዚ ሕጂ ዘለኩም ቪዛ ከተረጋግጽዎ እንተ ዘይክኢልኩም፡ ወይ'ውን ሰነድ እንተ ዘይብልኩም፣ በጃኹም ነታ 'ርግጸኛ ኣይኮንኩን (ኣንሰርተይን)' እትብል ምረጹ።

Then complete the 'Travel Document Type' by clicking on the drop down menu arrow to the right, and select one of the options shown.

ብድሕሪኡ ናብቲ ኣብ የማን ወገን ዘሎ ንታሕቲ ገጹ ዚወርድ ዝርዝር ጠዊቕኩም፡ ካብ ዝቐርቡ ኣማራጺታት ብምሕራይ፡ ነቲ 'ዓይነት ሰነድ መገሻ' ዝብል ክፋል ምልእዎ።

Input your document number as shown on your travel document.

ቁጽሪ ሰነድኩም ከምቲ ኣብ ሰነድ መገሻኹም ዚርአ ጌርኩም ምልእዎ።

Select 'Nationality' by clicking the red question mark [🔍] .
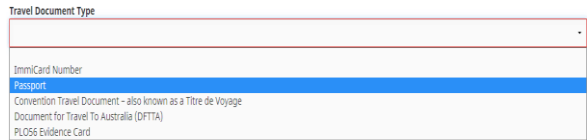
ኣብ ቀይሕ ምልክት ሕቶ ብምጥዋቕ ዜግነትኩም ምረጹ።

Scroll through the options or use the search bar to find and **tick** the relevant visa that applies to you.

ነቲ ዘሎ ኣማራጺታት ዳህስስዎ፣ ወይ ድማ ንዓኹም ዝምልከት ቪዛ ረኺብኩም ንምምራጽ ነቲ መናደዪ ኣገባብ ተጠቐ ሙ።

To search on partial text, use the asterisk (*) wildcard character as shown here >

ብኸፊል ጽሑፍ ጌርኩም ንምድህሳስ፣ ልክዕ ከምዚ ኣብ ለዓሊ ዝርአ፣ ኣስቴሪስክ (*) ክትጥቀሙ ትኽእሉ ኢኹም።

Click **select**. **ሰሊክት** ዝብል ጠውቑ።

Then click **UPLOAD** to add your document.
ድሕሪኡ ሰነዳትኩም ንምጽዓን **ኣፕሎድ** ዝብል ጠውቑ።

6. If you are already linked with an FDV agency who has referred you, and have a completed referral form, click **UPLOAD** to add the complete Red Cross referral form.

ምስ ኣብ ስድራ ቤት ናይ ዝፍጸም ዘቤታዊ ዓመጽ ዝከታተል ትካል ድሮ ተኣሳሲርኩም፣ በቲ ትካል ተተላኢኽክም፣ እሞ ድማ መወከሲ ቅጺ መሊእኩም እንተኾይንኩም፣ ነቲ ዝተመልአ መወከሲ ቅጺ ንምጽዓን **ኣፕሎድ** ኣብ ዝብል ጠውቑ።

The referral form can be found by clicking on the link circled above.
እቲ መወከሲ ፎርም ኣብቲ ኣብ ለዕሊ እተኸበ ሊ ንክ ብምጥዋቕ ኪርከብ ይከኣል እዩ፡፡

7. Make sure the uploaded documents are listed at the bottom of the page.

እቲ ዝተጸዕነ ሰነዳት ኣብ ትሕቲ እቲ ገጽ ከም ዘሎ ኣረጋግጹ፡፡

Documents to be submitted
🗑 Red Cross Referral form.pdf
🗑 Passport.pdf
🗑 Bank Statement.pdf

[Previous] [Next]

To remove a document, click the red trash can next to the file name.
ዘይድሊ ሰነድ ንምእላይ ኣብ ጥቓ እቲ ናይ ፋይል ስም ዚርከብ ቀይሕ መጉሓፊ ጠውቑ፡፡

Then click **NEXT.** ደሓር **ነክስት** ዝብል ጠውቑ፡፡

8. Read through the terms and conditions numbered 1 to 7.

ነቲ ካብ ቁጽሪ 1 ክሳብ 7 ተዘርዚሩ ዘሎ ውዕልን ቅድመ-ኩነትን ኣንብብዎ፡፡

If you have any issues or queries with the terms and conditions, please contact us on 1800REDCROSS where a member of staff can assist you.
You can find our Privacy Collection Notice, by clicking on the link (bold text) on number 5.
ብዛዕባ እቲ ውዕልን ቅድመ-ኩነትን ገለ ጉዳያት ወይ ሕቶታት እንተልይኩም፡ ኣባልና ክሕግዘኩም ክኽእል መታን በጃኹም ብ1800REDCROSS ደውሉልና፡፡
ኣብቲ ኣብ ቁጽሪ 5 ዘሎ መለግቦ (ረጒድ ጽሑፍ)ብምጥዋቕ፡ ነቲ ናይ ውልቂ ሓበሬታ ናይ ምእካብ ምልክታ ክትረኽብዎ ትኽእሉ ኢኹም፡፡

9. If you understand and accept the terms of the declaration, tick the box to accept.

ነቲ ውዕል እቲ ውሳነ ወይ ኣዋጅ ከም ዝተረዳኣኩምን ከምዝተቐበልኩምን ንምርግጋጽ ኣብቲ ሳጹን ጠውቑ፡፡

By submitting this application you declare that:

1. All information that you have provided to Australian Red Cross as part of this application is true and correct.

2. If your application contains information or documentation believed to be false or misleading, including concealing any relevant circumstances, your application will be rejected.

3. You are not an Australian citizen or permanent resident experiencing or at risk of family and domestic violence and are in financial hardship.

4. The funds provided to you will be used for their intended purposes to meet your essential needs like accommodation, transport, children needs, food and medicine to assist you in being safe.

5. All personal information contained in your application will be collected and used as set out in our **Privacy Collection Notice** .

6. Representatives of Australian Red Cross may contact third party organizations mentioned in your application to verify the information you have provided is correct and that those third parties may disclose such information to Australian Red Cross.

7. You understand that only one application per household will be considered.

☐ **By ticking this box, I confirm my understanding and acceptance of this declaration** *

[Previous] [Submit]

Then click **SUBMIT.**
ብድሕሪኡ **ሰብሚት** ዝብል ጠውቑ፡፡

10. You have now completed your application.

ሕጂ ናይ ምምልካት መስርሕኩም ዛዚምኩም ኣለኹም፡፡

Home > Thank you for submitting your application.

Thank you for submitting your application.

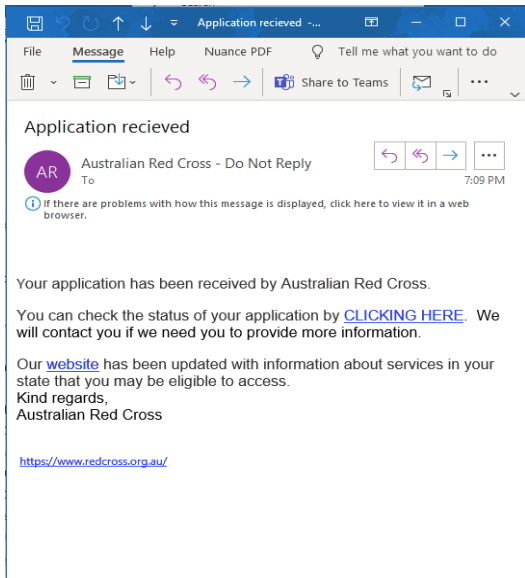Notifications on the progress of your application will be sent to your registered email.

Please **click here** to return to the Red Cross homepage.

You will receive an email confirmation to your registered email address.

ብመንገዲ እቲ ዘመዝገብኩሞ ኢመይልኩም: ምምልካት ከም ዝወዳእኩም መረጋገጺ ክትረኽቡ ኢኹም።

Do not reply to this automated email.
ነዚ ብቐጥበት (ኣውቶማቲክ) ዝመጻኩም ኢመይል መልሲ ኣይትስደዱ።

Your application will now be processed by a member of staff and notifications on the progress of your application will be sent to your registered email.

ሕጂ ዘምልከትክሞ ጉዳይ ብሓደ ካብ ኣበላትና ክርስ ኢዩ። ጉዳይኩም ኣበይ በጺሑ ንምፍላጥ መታን ክትክእሉ ሓበሬታ ናብቲ እተመዝገበ ኢመይልኩም ኺለኣኽ እዩ።
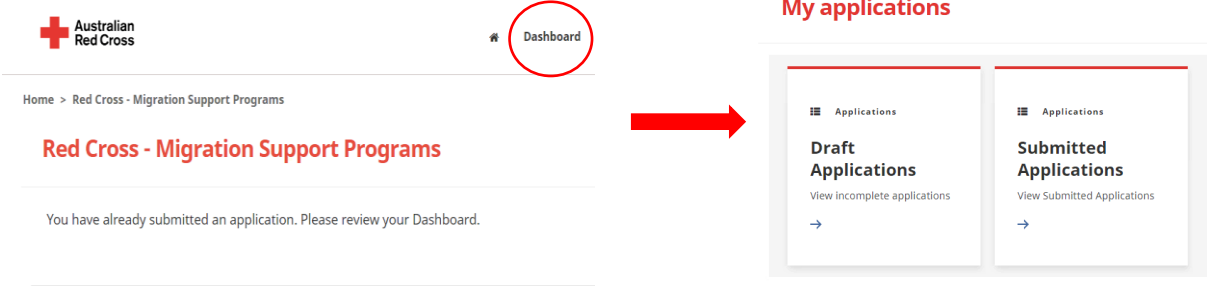
Checking on the STATUS of your application
ዘምልከትክሞሉ ጉዳይ በጺሕዎ ዘሎ ደረጃ ንምፍላጥ

You can do this by logging into the portal and clicking on your Dashboard button located on the top right of the screen (*circled in red below*).

ነዚ ንምግባር ከምዚ ኣብ ታሕቲ ትርኢይዎ፣ መጀመሪያ ናብ ውልቃዊ ሕሳብኩም ትኣትዉ፣ ደሓር ኣብቲ ላዕሊ ብወገን የማን ዝርከብ ስክሪንኩም ዝርከብ ናትኩም ዳሽቦርድ (ብቐይሕ እተኸበ) ክትጥውቑ ትኽእሉ።

Australian Red Cross

🏠 Dashboard

My applications

Home > Red Cross - Migration Support Programs

Red Cross - Migration Support Programs

You have already submitted an application. Please review your Dashboard.

☰ Applications

Draft Applications

View incomplete applications

→

☰ Applications

Submitted Applications

View Submitted Applications

→

Draft Applications - if your application requires more information, it will show here.

ንድፈ ዘመልከትክሙሉ ጉዳይ፡ ጉዳይኩም ዝያዳ ሓበሬታ ዜድልዮ እንተ ኹይኑ፡ ኣብዚ ኺርአ እዩ።

1. Click on your Application ID *(circled below)*.
   ናይ ዘመልከትኩሙሉ መለለዪ ቁጽሪ *(ብቐይሕ ተኸቢቡ ዘሎ'ዩ)*።

Home > My applications > Draft Application

Draft Application

Application ID ↑	Application Type	Application Status	Status Last Updated Date	
191522	MSP FDV 2021	More Information Required	26/05/2021	⊘

2. Read the instructions (*circled below*) - these will detail which documents are missing from your application. መምርሒታት ኣንብብዎ (ኣብ ታሕቲ ብቐይሕ ተኸቢቡ ዘሎ'ዩ) ፣ እዚ ኽኣ ኣየናይ

Emergency relief support for people on temporary visas

Red Cross has received funding to provide emergency relief payments to temporary visa holders in severe financial hardship, who are experiencing, or at risk, of domestic violence. To make these payments Red Cross will need you to provide some information and documentation so we can assess your application.

- Visa information
- Bank details

Please complete as much as you can and submit. You will receive notification on the progress of your application, and Red Cross will contact you if more information is required. Once you have submitted you will receive notifications informing you of the progress of this application.

Application Messages

Add Message

👤

less than a minute ago

Modified on 26/05/2021 13:06

SEE INSTRUCTIONS HERE

From Australian Red Cross

ሰነዳት ካብ ዘመልከትኩሙሉ ጉዳይ ጎዲሉ ከም ዘሎ ኪዝርዝር'ዩ።

3. Click NEXT to open your application draft and update any missing information.
   ንድፈ ዘመልከትኩሙሉ ጉዳይ ከፈትኩም ንምኽላሶን ዝጎደለ ሓበሬታ ንምምላእን **ነክስት** ዝብል ጠውቑ።

4. Click NEXT to upload any missing documents.
   ዝጎደለ ሰነዳት ንምምላእ **ነክስት** ዝብል ጠውቚ።

Home > My applications > Draft Application > Red Cross - Migration Support Programs

Red Cross - Migration Support Programs

66%

Bank details

To determine eligibility your bank details will be required. Please attach upload a bank statement (or screen shot that clearly shows **name, account number and address**)
Payments can only be made to an Australian bank account.
Please confirm your banking details (name and account number) by entering them in the space provided.

Please upload bank statements below
For your own security, do not upload a credit card statement or a bank statement that contains a credit card number.

If you don't have a bank account statement in your name that you can safely access, please contact relevant State and Territory via phone or email on the Family and Domestic Violence Financial Assistance Program homepage – https://www.redcross.org.au/get-help/help-for-migrants-in-transition/help-for-migrants-in-transition

Account Name
-

BSB Number

Account Number

[Upload]   Drag and Drop Files here

5. Click NEXT. Read and tick the declaration if you understand and agree.
   ነክስት ዝብል ጠውቚ። ዘንበብኩሞ ውዕል ወይ መምርሒ ኣንቢብኩም እንተተረዲእኩም'ሞ ትሰማምዑሉ እንተኾይንኩም ኣብታ ሳጹን ብምጥዋቕ ኣረጋግጹ።

6. Click SUBMIT to resubmit your application for processing.
   Notifications on the progress of your application will be sent to your registered email.

   ሰብሚት ዝብል ብምጥዋቕ ዘመልከትኩሞ ንኽርአ ዳግማይ ኣረክብዎ።

   ጉዳይኩም ኣበይ በጺሑ ንምፍላጥ መታን ክትክእሉ ሓበሬታ ናብቲ እተመዝገበ ኢመይልኩም ኺለኣኽ'ዩ።

Submitted Applications – your application is being assessed by a member of staff and <u>no action from you is required</u>.

ዘመልከትኩሞ ጉዳይ ኣረክብዎ - ሕጇ ጉዳይኩም ብኣባልና ክርአ እጅምር'ዩ። ዝኾነ ስጉምቲ ክትወስዱ ኣየድልን።

Home > My applications > Submitted Application

Submitted Application

Application ID ↑	Application Type	Application Status	Application Submitted Date	Status Last Updated Date
191522	MSP FDV 2021	Submitted	13/05/2021	13/05/2021

Red Cross - Migration Support Programs

0%

Application ID
191522

Application Status
Submitted

Application Messages

There are no records to display

My applications

Applications
Draft Applications
View incomplete applications
→

Applications
Submitted Applications
View Submitted Applications
→

[Next]