

## COVID-19 Information Sheet – Western Australia (WA)

*Disclaimer: The information below should not be considered an exhaustive list and service delivery may change. Please contact organisations and services directly for the most up to date information and to enquire further about eligibility. Red Cross does not determine eligibility for the third party services listed.*

### Australian Government Updates

**Economic support:** For information on the Australian Government's economic response to the coronavirus visit the [Treasury webpage](#).

In addition to the financial support available through Australian Red Cross, people in Australia living on temporary visas may be eligible for additional support through state government funds, tertiary education institutions, or other community organisations.

**Emergency relief:** Information on [emergency relief assistance](#) or support available for those affected by coronavirus is available on the [Department of Social Services \(DSS\) website](#).

The website also contains detailed information on Covid-19 economic support measures including [economic support payments](#) and [special benefits payments](#).

A list of DSS funded emergency relief providers is below.

**Health support:** With the relaxing of restrictions, and opening of state and some international borders, Australian governments are encouraging everyone to remain COVID safe. [The Department of Health website](#) reports on the latest case numbers across the country, provides official medical advice and information for the treatment of COVID-19. Some practical tips to keep yourself and others safe includes:

#### Physical distancing

- When and where possible, remain 1.5 metres away from other people.
- Avoid physical greetings such as handshaking, hugs and kisses.
- Take extra care if you are using [public transport](#).
- Avoid crowds and large public gatherings.
- Wear a mask when in public.

#### Workplaces & schools

- Follow the recommended government [health and hygiene advice](#).
- Avoid non-essential face to face meetings.
- Provide alcohol-based hand rub for all staff.
- Eat lunch at your desk or outside rather than in the lunchroom.
- Regularly clean and disinfect surfaces that many people touch
- Open windows or adjust air conditioning for more ventilation
- Stay at home if you are feeling unwell.

**Working in Australia:** All workers in Australia have the same rights and protections, regardless of citizenship or visa status. Your employer must comply with Australian workplace and immigration laws, including their obligation to:

- Pay you the correct pay rate for all time worked
- Provide a safe workplace.
- For information on [working](#) in Australia visit the [Home Affairs website](#).

The [Fair Work Ombudsman](#) provides education, assistance, advice and guidance to employers and employees, and can inquire into and investigate breaches of the Fair Work Act.

Additionally, the Australian Red Cross' [Support for Trafficked People Program](#) provides assistance for people who have experienced forced labour, human trafficking, labour exploitation and forced marriage. For more information, [visit the website here](#).

## DSS emergency relief providers

### **Perth**

- [Uniting](#) WA 1300 663 298
- The Salvation Army (08) 9260 9599
- St Vincent De Paul Society (08) 6323 7500
  - [Emergency assistance hotline](#) – 1300 794 054
- People Who Care (08) 9379 1944
- [YACWA](#) Western Australia (08) 9227 5440
- [Communicare](#) (08) 9251 5777

### **Mandurah**

- WestAus Crisis & Welfare Service (08) 9582 9920
- The Salvation Army (08) 9260 9599
- St Vincent De Paul Society (08) 6323 7500
  - [Emergency assistance hotline](#) – 1300 794 054
- People Who Care (08) 9379 1944
- [Communicare](#) (08) 9251 5777

### **Fremantle**

- [Uniting](#) WA 1300 663 298
- The Salvation Army (08) 9260 9599
- St Vincent De Paul Society (08) 6323 7500
  - [Emergency assistance hotline](#) – 1300 794 054
- [St Patrick's](#) Community Support Centre (08) 6372 4800
- People Who Care (08) 9379 1944
- [Jacaranda Community Centre](#) (08) 9477 4346
- [YACWA](#) Western Australia (08) 9227 5440

### **Albany**

- The Salvation Army (08) 9260 9599
- St Vincent De Paul Society (08) 6323 7500
  - [Emergency assistance hotline](#) – 1300 794 054

### **Canning**

- The Salvation Army (08) 9260 9599
- St Vincent De Paul Society (08) 6323 7500

- [Emergency assistance hotline](#) – 1300 794 054
- Save the Children (08) 9267 3900
- People Who Care (08) 9379 1944
- Mission Australia Crisis Care 1800 199 008
- [Jacaranda Community Centre](#) (08) 9477 4346
- [YACWA](#) Western Australia (08) 9227 5440

### **Joondalup**

- [Uniting](#) WA 1300 663 298
- The Spiers Centre (08) 9401 2699
  - Emergency relief, family counselling
- The Salvation Army (08) 9260 9599
- St Vincent De Paul Society (08) 6323 7500
  - [Emergency assistance hotline](#) – 1300 794 054
- People Who Care (08) 9379 1944
- [Jacaranda Community Centre](#) (08) 9477 4346
- [YACWA](#) Western Australia (08) 9227 5440

### **Mundaring**

- The Salvation Army (08) 9260 9599
- St Vincent De Paul Society (08) 6323 7500
  - [Emergency assistance hotline](#) – 1300 794 054
- People Who Care (08) 9379 1944
- [Jacaranda Community Centre](#) (08) 9477 4346
- [Indigo Junction](#) (08) 9274 7929
  - Youth and family support
- [Communicare](#) (08) 9251 5777

### **Rockingham**

- [Uniting](#) WA 1300 663 298
- The Salvation Army (08) 9260 9599
- St Vincent De Paul Society (08) 6323 7500
  - [Emergency assistance hotline](#) – 1300 794 054
- [St Patrick's](#) Community Support Centre (08) 6372 4800
- People Who Care (08) 9379 1944
- [Jacaranda Community Centre](#) (08) 9477 4346
- [YACWA](#) Western Australia (08) 9227 5440